

A woman with voluminous curly hair, wearing a blue denim shirt and a black apron with brown straps, is smiling warmly while holding a tablet computer. The background is a blurred indoor setting, possibly a cafe or shop, with warm lighting.

**NextService**<sup>TM</sup>  
Field Mobility

**Customer  
Experience**



## Australian Beverage Corporation

### Food & Beverage Equipment

10 field service staff

- **60% improvement in speed** of invoicing & receipt of payments
- **Work completion time reduced by 50%**, increasing utilization of technicians
- **Data entry** and administrative resolutions **reduced by 90%**

## SprintQuip

### Cash Handling Solutions

25 field service staff

- Scheduled maintenance **improved 88%-98%**
- **15% utilization increase** across service technicians
- **Technicians saving 30+ minutes** per day with NextService Mobile



## Renova Energy

### Solar Energy

30 field service staff

- **30% improvement** in back office efficiency
- **Technicians performing more work** in the same number of hours
- **Invoices being paid** five days **faster** on average



## Pooled Energy

### Pool Service

26 field service staff

- **25-30% increase** in the number of jobs completed by each service person
- **Capturing billable items immediately;** no time spent trawling through emails
- **Invoicing is faster and earlier;** schedulers are more efficient

## Headland Machinery

### Industrial Machinery

32 field service staff

- **98% reduction in lost stock** and tools
- **All paperwork eradicated;** administration costs reduced massively
- **Full adherence** to mandatory compliance requirements



## Checkpoint

### Retail Security Systems

50 field service staff

- **80% improvement** in job response rate
- **Data entry reduced by 5 hours per day;** decreased administrative head count by one
- **100% reduction in paperwork** due to fully digital processes

## Infracore

### Infrastructure Maintenance

130 field service staff

- **Improved efficiency** from real-time access to information
- Field service team **responding more quickly** to ad hoc requests
- **Scheduling** preventive maintenance **12 months in advance**



## Olympus

### Medical Equipment

35 field service staff

- Drastically **improved business processes**
- Amount of **paperwork reduced** significantly
- Finishing **data entry** for jobs **in a matter of minutes**

## Gallay Medical & Scientific

### Medical Equipment

50 field service staff

- Business **systems streamlined**
- **Customer care** vastly improved
- Scheduling technicians with **more efficiency**

